



### **TERMS AND CONDITIONS**

By booking you accept these terms and conditions and they will form a binding contract between you and us. You will ensure that you follow the general swimming pool rules set out at the end of these terms and conditions and any rules that are specific to a particular pool. We reserve the right to vary these terms and conditions at any time upon reasonable notice to you.

### **TIME ALLOCATION**

Booking a party with us entitles you to 2 hours use of our facilities, with the time split as follows;

- 15 minutes set up
- 1 hour swim (lifeguard provided)
- 30 minutes eating time
- 15 minutes pack up

### **USE OF OUR BARBECUE**

We have a well maintained BBQ on-site for customer's to use at an additional £5. Please state whether you wish to use the BBQ in your contact form. This will bring to total price of booking to £65.

### **PAYMENT AND CANCELLATIONS**

A payment of £60 is required upfront to secure the booking. This payment includes a £20 deposit.

- In the event of a cancellation by us, a full refund will be given or you have the option to switch the date.
- In the event that you, the hirer, cancel the booking with more than 48 hours remaining, the £20 deposit will be kept.
- In the event of a cancellation with less than 48 hours left, the full amount will be kept and no refund given.

## **ADMISSION POLICY**

The Admissions Policy is based on CIMSPA Guidance, which is also supported by the Health and Safety Executive; Royal Life Saving Society; Amateur Swimming Association and the Royal Society for the Prevention of Accidents. This policy is recognised as a national safety standard for all public swimming pool operators.

All children under the age of 8 years old will not be allowed into the swimming pool unless they are accompanied by a responsible adult who is 16 years or over and in the water. Below are the Adult / Child ratios level adopted within the pool.

Adult / Child ratios for all public sessions

1 adult                      1 child under 4yrs

1 adult                      2 children 4-7 yrs

## **USE OF CAMERAS**

The use of cameras, camera phones and video cameras are not permitted to be used within the facility unless it is within an organised session that has photography scheduled into it. No children should be filmed or photographed unless explicit permission has been given by their parents/guardians.

## **CHILD CHANGING POLICY**

Following guidelines issued by CIMSPA,

A responsible person accompanying children to a swimming pool will be able to take under 8's into an "opposite sex" changing room where there is no other responsible person to take the child into a "same sex" changing room, as it is reasonable to assume that a child deemed too young to swim unaccompanied is also too young to fend for him or herself in a changing room or to change unaccompanied.

## **RULES FOR THE PUBLIC- SWIMMING POOL**

### On Poolside

- Follow signs throughout the facility.
- No running on poolside.
- No wrestling on poolside.
- No pushing or pulling into the water.
- No games of tag.
- No swearing.
- No spitting.
- No misuse of the pools property and fittings.
- No walking or playing at the deep end by small children and non-swimmers.

### In the Water

- No excessive splashing causing nuisance and annoyance to others.
- No activities, which may cause inconvenience and annoyance of other bathers.
- No swimming aids are allowed except:
  - o Armbands / woggles in the shallow end only.
  - o Rubber rings only when the user is accompanied by a competent swimmer.
  - o Goggles and masks are only allowed at the discretion of the lifeguards.

- Non-swimmers and poor swimmers must be kept to the shallow end.
- All bathers with plasters remove them if possible as they can clog the pool's filter system.
- No chewing gum
- No person susceptible to fits, rashes etc. shall be allowed entry unless a medical note from the doctor is provided. Persons with relevant medical history should make it know to a lifeguard i.e. Angifna or Epilepsy.
- Bathing trunks/costumes must be suitably cut and of non-transparent material. Cut down jeans will not be allowed. Customers are encouraged to shower before using the swimming pool. Babies and young children must wear appropriate pants or costumes.
- Disposable nappies not designed for swimming pool use are not permitted.
- Glass bottles are not allowed anywhere in the facility.

### **FACILITY HYGIENE**

- Any person with relevant medial history should be encouraged to make it known to lifeguards or staff members e.g. Angina or Epilepsy.
- Do not swim if you are suffering from sickness and/or diarrhoea. This applies particularly to young children and babies
- Babies and toddlers still in nappies should wear elasticised swim nappies to guard against accidental contamination. These are available for purchase from the tuck shop.
- Individuals should be discouraged from swimming if they have the cold, flu or other infectious illnesses. Individuals should be discouraged from swimming if they have an open wound.
- Individuals with eczema should seek medical advice prior to using the swimming pool.
- Children must wash of all face paints prior to entering the swimming pool.
- Do not change nappies on poolside - please use the toilets or baby changing facility.
- Always shower properly before you swim - this will significantly improve water quality and reduce the risk of contamination. Please also ensure that children and babies are properly washed and showered before entering a pool.
- Avoid swallowing pool water.